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More Information



### Limited Warranty for Residential Doors

Amarr Garage Doors warrants to the original purchaser that Amarr will repair, repaint, replace or refund at original purchase price, at Amarr's option, items of a ReliaBilt residential garage door that are defective in material or workmanship and at the home of original installation for the warranty periods stated in the Limited Warranties on the reverse side of this form, pursuant to the terms of this ReliaBilt by Amarr Limited Warranty which includes more specific Limited Warranty Table on the reverse side. The Amarr Limited Warranty is for installations of complete ReliaBilt garage doors (sections and hardware) for single-family residential, residential condominium or similar multi-family housing. The Amarr Limited Warranty does not apply to commercial, industrial, rental property or non-residential uses. The Amarr Limited Warranty is not transferable or assignable in whole or part.

**The Amarr Limited Warranty extends to normal usage when the door has been installed and maintained in accordance with manufacturer's instructions.** The warranty period begins at the time of purchase. The Amarr Limited Warranty is extended to the original purchaser only. **Warranty does not apply to any damage or deterioration caused by:** abuse or misuse, failure to provide reasonable and necessary maintenance as defined by manufacturer's maintenance and installation instructions, use of a pressure washer to clean the door, improper installation of garage door or electric garage door opener, improper handling of garage door or electric garage door opener, fire, hail, hurricanes, tornadoes, flood, wind or any other acts of God or nature, normal wear and tear, product misuse, repair, alteration and/or additions to door, any puncture or hole drilled into the door not shown on the Amarr's installation instructions and the results of such puncture or hole, failure of paint applied after manufacture and distribution, atmospheric and other local conditions, including, but not limited to: areas subject to fallout or exposure to corrosive chemicals, fumes, salt spray, ash, cement dust, animal waste, or foreign substances, and areas subject to abrasive cleaners, vandalism, accident, neglect radiation, or water runoff from lead, copper, or galvanic metal flashing, or any cause beyond the reasonable control of Amarr.

To make a claim under this warranty, contact us promptly after discovery and within the applicable warranty period, in writing at the address listed below or via [http://www.amarr.com/residential/service\\_and\\_support/warranty\\_claim](http://www.amarr.com/residential/service_and_support/warranty_claim). Send a complete description and photographs of the issue and proof of purchase. Upon receiving the claim, Amarr may, at its discretion, send its agents or personnel to inspect the product before repair, repaint, replacement, or refund. Amarr may also instruct the purchaser to return the specified item(s) to the nearest Amarr facility, shipping prepaid. Response may take up to two weeks from receipt of warranty claim.

### KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT

**Amarr Service Center  
3800 Greenway Circle  
Lawrence, KS 66046  
ask@amarr.com**

Name of Installation Company \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Purchase \_\_\_\_\_

If Amarr determines the item(s) to be defective within the applicable limited warranty period, Amarr agrees to repair, repaint, replace or refund, at Amarr's option, the defective item(s). Any charges for freight, removal, installation, painting or labor shall be the responsibility of the original purchaser. REPAIR, REPAINT, REPLACEMENT OR REFUND OF ORIGINAL PURCHASE PRICE OF SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL AMARR BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES CAUSED BY OR RESULTING FROM DEFECTIVE GARAGE DOOR ITEM(S).

Some states do not allow the exclusion or limitations of incidental or consequential damages or on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. TO THE EXTENT THAT ANY IMPLIED WARRANTIES ARE NOT DISCLAIMED, THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS LIMITED WARRANTIES HEREIN.

# AMARR LIMITED WARRANTY TABLE FOR RELIABILT GARAGE DOORS

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The applicable limited warranty periods from the date of purchase by the original owner are as follows:

	GARAGE DOORS						
	STEEL						WOOD
	Models 300 / 800	Models 500 / 850	Models 700 / 860	Series 890	Series 900	Series 950	Series 1000
<b>Paint System - For Single Family Residential Homes</b>	15 Years	25 Years	Lifetime	Lifetime	Lifetime	Lifetime	1 Year
<b>Paint System - For Residential Condominium or similar Multi-Family Housing</b>	5 Years	7 Years	10 Years	10 Years	10 Years	10 Years	1 Year
<b>Sections, Parts, Hardware &amp; Springs</b>	1 Year	2 Years	3 Years	3 Years	5 Years	Lifetime	n/a

## Limited Warranty for ReliaBilt Steel Garage Doors

### **Paint System Limited Warranty**

If your Amarr manufactured steel garage door section rusts through because of the paint finish cracking or peeling, Amarr warrants to the original purchaser that Amarr will repair, repaint, replace or refund the original purchase price, at Amarr's option, the defective section for the warranty period listed in the Limited Warranty table above. Surface rust, chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. Painting an Amarr steel door voids the Paint System Limited Warranty.

### **Section, Parts, Hardware & Springs Limited Warranty**

For all Amarr manufactured steel garage door models, if any section, part, spring or hardware, excluding perimeter seal, is defective in material or workmanship, Amarr warrants to the original purchaser that Amarr will repair, repaint, replace or refund the original purchase price, at Amarr's option, the defective item for the warranty period listed in the Limited Warranty table above. This section, parts, hardware and springs warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift).

### **Window, Window Frames & Inserts Limited Warranty**

For all Amarr manufactured steel garage door models, if any DecraGlass™, DecraTrim or window frame is defective in material or workmanship, Amarr warrants to the original purchaser that Amarr will repair, repaint, replace or refund the original purchase price, at Amarr's option, the defective item for ten (10) years from the date of purchase. For any insulated or laminated glass that is defective in material or workmanship, Amarr warrants to the original purchaser that Amarr will repair, repaint, replace or refund the original purchase price, at Amarr's option, the defective item for ten (10) years and five (5) years respectively. This warranty excludes single pane glass and decorative hardware.

## Limited Warranty for Wood Garage Doors

Amarr warrants that ReliaBilt wood sections will be free from defects in materials and workmanship. If sections are defective, Amarr will repair, replace or refund those wood sections for the warranty period listed in the Limited Warranty table above. This warranty excludes the glass and the decorative hardware.

ReliaBilt wood doors are specialty wood products that have natural wood variations that enhance its natural beauty. Due to the differences in natural wood characteristics, the uniformity of wood section color and grain is not warranted. Some splitting and cracking may occur as a natural characteristic of wood. This is not a factory defect and is not covered under warranty. Wood doors require special finishing and care, both prior to installation and during service. Failure to follow the finishing and care instructions will void the warranty. Damage caused by failure to refinish wood door is excluded from this warranty. Detailed information for finishing and care is available on [www.amarr.com](http://www.amarr.com). No warranty of paint or stain compatibility is made or implied.