



See Reverse Side for
More Information

**Limited Warranty for Residential Doors
General Information**

Amarr Garage Doors warrants to the original purchaser that Amarr will repair or replace sections or hardware that are defective in material or workmanship pursuant to the terms of this limited warranty for the period from the date of purchase specified in the Limited Warranty Table on the reverse of this form. These warranties are for installations of complete garage doors (sections manufactured by Amarr and hardware distributed by Amarr) for single-family residential, residential condominium or similar residential multi-family housing. They do not apply to commercial, industrial, or non-residential uses.

These warranties extend to normal usage when the door has been installed and maintained in accordance with manufacturer's instructions. The warranties do not apply to any damage or deterioration caused by abuse or misuse, failure to provide reasonable and necessary maintenance **as defined by manufacturer's maintenance and installation instructions**, improper installation or handling of garage door or electric garage door opener, fire, hail, flood, wind or any other acts of God, failure of paint applied after manufacture and distribution, alterations and/or additions to door, or environmental conditions, including, but not limited to: (1) areas subject to excessive salt atmosphere, (2) areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement dust, animal waste, or foreign substances, and (3) areas subject to water runoff from lead, copper, or galvanic metal flashing.

If within the applicable limited warranty period, the sections or hardware warranted are found to be defective upon inspection by authorized Amarr personnel, Amarr agrees to repair, repaint, or replace, at Amarr's option, the defective door sections or hardware. Proof of purchase is required. Any charges for freight, removal, installation, or labor shall be the responsibility of the original purchaser. **REPAIR OR REPLACEMENT OF SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL AMARR BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES CAUSED BY OR RESULTING FROM DEFECTIVE GARAGE DOOR SECTIONS OR HARDWARE.**

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED.

Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province. To make a claim under this warranty, contact us immediately in writing at the address listed below. Please send a complete description and photograph of the issue. Response may take up to two weeks from receipt of warranty claim. Upon receiving the claim, Amarr may, at its discretion, instruct the purchaser to return the specified door section or part(s) thereof to the nearest Amarr facility, shipping prepaid.

KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT

**Amarr Service Center
3800 Greenway Circle
Lawrence, KS 66046**

Name of Installation Company _____

Address _____ City _____ State _____ Zip _____

Date of Purchase _____

AMARR LIMITED WARRANTY TABLE

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The applicable limited warranty periods from the date of purchase by the original owner are as follows:

	GARAGE DOORS								
	STEEL							ALUMINUM	WOOD
	Chatham 1000/ 1500	Stratford 1000	Stratford 2000	Stratford 3000/ Lincoln 3000	Heritage 1000	Heritage 2000	Heritage 3000	Vista	Yorkshire Wellington Cambridge
		Oak Summit 1000	Oak Summit 2000	Oak Summit 3000/ Hillcrest 3000	Classica 1000	Classica 2000	Classica 3000		Wood Carriage House*
Paint - For Single Family Residential Homes	10 Years	15 Years	25 Years	Lifetime	Lifetime	Lifetime	Lifetime	5 Years	1 Year
Paint - For Residential Condominium or similar Multi-Family Housing	3 Years	5 Years	7 Years	10 Years	10 Years	10 Years	10 Years	1 Year	1 Year
Material & Workmanship	1 Year	1 Year	2 Years	3 Years	3 Years	5 Years	Lifetime	5 Years	n/a

* Bob Timberlake®, Biltmore Estate® for Your Home, Amarr by Design

Limited Warranty for Amarr Steel and Aluminum Garage Doors

If your Amarr manufactured steel garage door sections rust through because of the paint finish cracking or peeling, Amarr will repair or replace those sections for the warranty period listed in the Limited Warranty table above. Surface rust, chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty.

If an Amarr manufactured steel garage door is located less than 1.25 miles from salt atmospheres, the limited warranty for paint finish color change and chalking is only covered for one (1) year from date of purchase by the original owner, and garage door surface rust or section rust-through is not covered.

If repainting your steel door, follow the paint manufacturer's instructions for applying paint in relation to temperature, sunlight, number of coats, etc. Use 100% acrylic latex exterior paint only. **DO NOT USE OIL BASED OR ALKYD PAINT.** No warranty of paint compatibility is made or implied. Painting voids the paint finish warranty.

For all Amarr manufactured steel and aluminum garage door models, if any section, part or hardware, excluding glass, frames, inserts, and perimeter seal, is defective in material or workmanship, Amarr will repair or replace it at Amarr's option for the warranty period listed in the Limited Warranty table above. The hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift).

For all Amarr manufactured steel garage door models, if any DecraGlass™ window is defective in material or workmanship, Amarr warrants to the original purchaser that Amarr will replace or repair the window that is defective for ten (10) years from the date of purchase. For the Amarr Vista aluminum full view door, if any insulated or laminated glass is defective in material or workmanship, Amarr warrants to the original purchaser that Amarr will replace or repair the glass that is defective for ten (10) and five (5) years respectively from the date of purchase.

Limited Warranty for Wood Garage Doors

Amarr warrants that Amarr wood sections will be free from defects in materials and workmanship as verified by Amarr personnel upon inspection. If defective, Amarr will repair or replace those wood sections for the warranty period listed in the Limited Warranty table above. This warranty excludes the glass and the decorative hardware.

Amarr wood doors are specialty wood products that have natural wood variations that enhance its natural beauty. Due to the differences in natural wood characteristics, the uniformity of wood section color and grain is not warranted. Some splitting and cracking may occur as a natural characteristic of wood. This is not a factory defect and is not covered under warranty. Wood doors require special finishing and care, both prior to installation and during service. Failure to follow the finishing and care instructions will void the warranty. Within two (2) days after receipt of door and prior to installation, the door sections must be painted or sealed on all six (6) sides of each section with exterior grade primer and paint or exterior grade stain and sealer. Damage caused by exposure to weather prior to finishing is excluded from this warranty. Damage caused by not allowing proper drying time or proper separation from contact between sections before drying is excluded from this warranty. After installation, it is the owner's obligation to periodically inspect the door finish. Damage caused by failure to refinish installed door is excluded from this warranty. Detailed information for finishing and care is available on www.amarr.com. No warranty of paint or stain compatibility is made or implied.