



Limited Warranty
for Amarr Carriage Court CC4000 Residential Doors
General Information

See Reverse Side for
More Information

ENTREMATIC

Entrematic warrants to the original purchaser that Entrematic will, at Entrematic's option, repair, repaint, replace, refund at original purchase price or pay the original purchaser to repair, repaint, replace items of an Amarr Residential Garage Door that are defective in material or workmanship and at the home of original installation for the warranty periods stated in the Limited Warranty Table on the reverse of this form, pursuant to the terms of this Limited Warranty which includes more specific Limited Warranties on the reverse side.

The Amarr Limited Warranty is for installations of complete Amarr garage doors (sections and hardware) for single-family residential, residential condominium or similar residential multi-family housing. The Amarr Limited Warranty does not apply to commercial, industrial, rental property or non-residential uses. The Amarr Limited Warranty is not transferable or assignable in whole or part.

The Amarr Limited Warranty extends to normal usage when the door has been installed and maintained in accordance with manufacturer's instructions. The warranty period begins at the time of purchase. The Amarr Limited Warranty is extended to the original purchaser only. Warranty does not apply to any damage or deterioration caused by: abuse or misuse, failure to provide reasonable and necessary maintenance as defined by manufacturer's maintenance and installation instructions, use of a pressure washer to clean the areas surrounding the garage door or the door itself, improper installation of garage door or electric garage door opener, improper handling of garage door or electric garage door opener, fire, hail, hurricanes, tornadoes, flood, wind or any other acts of God or nature, normal wear and tear, product misuse, repair, alteration and/or additions to door, any puncture or hole drilled into the door not shown on the Amarr's installation instructions and the results of such puncture or hole, failure of paint applied after manufacture and distribution, atmospheric and other local conditions, including, but not limited to: areas subject to fallout or exposure to corrosive chemicals, fumes, salt spray, ash, cement dust, animal waste or foreign substances and areas subject to abrasive cleaners, vandalism, accident, neglect radiation, or water runoff from lead, copper or galvanic metal flashing, or any cause beyond the reasonable control of Entrematic.

To make a claim under this warranty, contact us promptly after discovery and within the applicable warranty period, in writing at the address listed below or via email to ask.amarr@entrematic.com. Send a complete description and photographs of the issue and proof of purchase. Upon receiving the claim, Entrematic may, at its discretion, send its agents or personnel to inspect the product before repair, repaint, replacement, refund or payment. Entrematic may also instruct the purchaser to return the specified item(s) to the nearest Amarr facility, shipping prepaid. As a condition of payment to the original purchaser, original purchaser must sign a legal waiver for any warranty payment, product provided or work performed. Response may take up to two weeks from receipt of warranty claim.

KEEP THIS DOCUMENT FOR YOUR RECORDS - DO NOT REMIT

Entrematic Service Center
3800 Greenway Circle
Lawrence, KS 66046
ask.amarr@entrematic.com

Name of Installation Company _____

Address _____ City _____ State _____ Zip _____

Date of Purchase _____

If Entrematic determines the item(s) to be defective within the applicable limited warranty period, Entrematic agrees, at Entrematic's option, to repair, repaint, replace, refund at the original purchase price, or pay the original purchaser to repair, repaint or replace the defective item(s). Any charges for freight, removal, installation, painting or labor shall be the responsibility of the original purchaser. REPAIR, REPAINT, REPLACEMENT, REFUND OF ORIGINAL PURCHASE PRICE OF SPECIFIED PARTS OR PAYMENT TO REPAIR, REPAINT OR REPLACE IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL ENTREMATIC BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES CAUSED BY OR RESULTING FROM DEFECTIVE GARAGE DOOR ITEM(S).

Some states do not allow the exclusion or limitations of incidental or consequential damages or on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. TO THE EXTENT THAT ANY IMPLIED WARRANTIES ARE NOT DISCLAIMED, THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS LIMITED WARRANTIES HEREIN.

AMARR CARRIAGE COURT CC4000 LIMITED WARRANTY

The applicable limited warranty periods from the date of purchase by the original owner are as follows:

CARRIAGE COURT STEEL OVERLAY DOORS – CC4000	
Paint System/Steel – Single Family Homes	Lifetime
Paint System/Steel – Condominium or Similar Multi-Family Housing	10 Years
Window & Overlay Discoloration	10 Years
Overlay Delamination	5 Years
Material, Workmanship, Section, Part, Hardware & Spring	5 Years

Limited Warranty for Amarr Steel Overlay Garage Doors

Steel Paint System Limited Warranty

If your Amarr steel garage door sections rust through because of the paint finish cracking or peeling, Entrematic warrants to the original purchaser that Entrematic will, at Entrematic's option, repair, repaint, replace, refund the original purchase price or pay the original purchaser to repair, repaint or replace the defective section for the warranty period listed in the Limited Warranty table above. Surface rust, chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. Painting any part of an Amarr steel overlay door voids the Steel Paint System Limited Warranty.

Window & Overlay Discoloration Limited Warranty

For Amarr steel overlay garage doors, if the overlay trim or any window grille is defective in material or workmanship or discolors during normal use, Entrematic warrants to the original purchaser that Entrematic will, at Entrematic's option, repair, repaint, replace, refund the original purchase price or pay the original purchaser to repair, repaint or replace the defective item for ten (10) years from the date of purchase. Painting any part of an Amarr steel overlay door voids the Window & Overlay Discoloration Limited Warranty.

Overlay Delamination Limited Warranty

If the composite overlay trim is defective in material or workmanship or delaminates from the door during normal use, Entrematic warrants to the original purchaser that Entrematic will, at Entrematic's option, repair, repaint, replace, refund the original purchase price or pay the original purchaser to repair, repaint or replace the defective item for five (5) years from the date of purchase. Painting any part of an Amarr steel overlay door voids the Overlay Delamination Limited Warranty.

Section, Parts, Hardware & Springs Limited Warranty

For Amarr steel overlay garage doors, if any section, part, spring or hardware, excluding perimeter seal, is defective in material or workmanship, Entrematic warrants to the original purchaser that Entrematic will, at Entrematic's option, repair, repaint, replace, refund the original purchase price or pay the original purchaser to repair, repaint or replace the defective item for five (5) years from the date of purchase. This section, parts, hardware and springs warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift).