



See Reverse Side for  
More Information



### Limited Warranty for Residential Doors

Amarr Garage Doors warrants to the original purchaser that Amarr will repair or replace certain sections for the period specified on the reverse of this form from the date of purchase. These warranties extend to normal usage, when the door has been installed and maintained in accordance with manufacturer's instructions.

These warranties are for single-family residential installations of complete Amarr Garage Doors (sections and hardware). They do not apply to commercial, industrial, or non-residential uses. For residential condominium or similar multi-family housing, the rust through warranty will extend from the date of purchase by the original purchaser for the time period specified on the reverse of this form.

**These warranties extend to normal usage when the door has been installed and maintained in accordance with manufacturer's instructions.** The warranties do not apply to any damage or deterioration caused by abuse or misuse, failure to provide reasonable and necessary maintenance as defined by manufacturer's maintenance and installation instructions, improper installation or handling of garage door or electric garage door opener, acts of God, fire, hail, flood, failure of paint applied after manufacture and distribution, alterations and/or additions to door or atmospheric conditions, including, but not limited to: (1) areas subject to excessive salt atmosphere, (2) areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement dust, animal waste, or foreign substances, and (3) areas subject to water runoff from lead, copper, or galvanic metal flashing.

#### STEEL DOORS ONLY

We recommend that you wash your Amarr door (just as you wash your car) to help protect the finish at least one (1) time per year, once a month in salt air climates, with a mild solution of five (5) gallons of warm water and one (1) cup of common household detergent, such as Tide™.

This door is pre-painted with a factory-applied finish, but the door will accept a wide variety of commercially available **100% acrylic latex** exterior house paints, when applied in accordance with the paint manufacturer's recommendations. However, no warranty of paint compatibility is made or implied. **DO NOT USE OIL BASED OR ALKYD PAINT.**

If an Amarr steel garage door is located less than 1.25 miles from salt atmospheres, the limited warranty for paint finish color change and chalking is only covered for one (1) year from date of purchase by the original owner, and garage door surface rust or section rust-through is not covered.

If within the applicable warranty period, the sections or hardware warranted are found to be defective upon inspection by authorized Amarr personnel, Amarr agrees to repair, repaint, or replace, at Amarr's option, the defective door sections or hardware. Proof of purchase is required. Any charges for freight, removal, or installation shall be the responsibility of the original purchaser. **REPAIR OR REPLACEMENT OF SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL AMARR BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.**

Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province. To make a claim under this warranty, contact us immediately in writing at the address listed below. Please send a complete description and photograph of the issue. Response may take up to two weeks from receipt of warranty claim. Upon receiving the claim, Amarr may, at its discretion, instruct the purchaser to return the specified door section or part(s) thereof to the nearest Amarr facility, shipping prepaid.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. (Note: Some states restrict such limitations; so this limitation may not apply to you).

### KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT

**Amarr Service Center  
3800 Greenway Circle  
Lawrence, KS 66046**

Name of Installation Company \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Purchase \_\_\_\_\_

# AMARR LIMITED WARRANTY FOR RELIABILT GARAGE DOORS

See Reverse Side for  
More Information

## Limited Lifetime Warranty Reliabilt Models 700, 860, 890, 900, and 950

If your Reliabilt Model 700, 860, 890, 900 or 950 door sections rust-through because of the paint finish cracking or peeling, we will repair or replace those sections for as long as the original owner owns the door. Surface rust, chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. For residential condominium or similar multi-family housing, the rust-through warranty will extend for a period of ten (10) years from the date of purchase by the original owner.

For the Reliabilt Model 950, if any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, we will repair or replace it for as long as the original purchaser owns the door. The lifetime hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 15", 20" or 32" radius track.

For the Reliabilt Model 900, if any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, we will repair or replace it for five (5) years from the date of purchase. The five-year hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 15", 20" or 32" radius track.

For the Reliabilt Models 700, 860 or 890, if any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, we will repair or replace it for three (3) years from the date of purchase. The five-year hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 12", 15", 20" or 32" radius track.

## 25-Year Limited Warranty Reliabilt Models 500 and 850

If your Reliabilt Model 500 or Model 850 door sections rust-through because of the paint finish cracking or peeling, we will repair or replace those sections for a period of twenty-five (25) years from the date of purchase to the original purchaser. Surface rust, chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. For residential condominium or similar multi-family housing, the rust through warranty will extend for a period of five (5) years from the date of purchase by the original owner.

If any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, we will repair or replace it for two (2) years from the date of purchase. The two-year hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 12", 15", 20", or 32" radius track.

## 15-Year Limited Warranty Reliabilt Models 800 and 300

If your Reliabilt Model 300 or Model 800 door sections rust through because of the paint finish cracking or peeling, we will repair or replace those sections for a period of fifteen (15) years from the date of purchase to the original purchaser. Surface rust, chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. For residential condominium or similar multi-family housing, the rust through warranty will extend for a period of five (5) years from the date of purchase by the original owner.

If any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, we will repair or replace it for (1) one year from the date of purchase. The one-year hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 12", 15", 20", or 32" radius track.

## 1-Year Limited Warranty Reliabilt Models 1001, 1002, and 1003

Amarr warrants that Amarr wood sections will be free from defects in materials and workmanship as verified by Amarr personnel upon inspection. If defective, Amarr will repair or replace those wood sections for one (1) year from the date of purchase by the original owner. This warranty excludes the glass and the decorative hardware.

Amarr wood doors are specialty wood products that have natural wood variations that enhance its natural beauty. Due to the differences in natural wood characteristics, the uniformity of wood section color and grain is not warranted. Some splitting and cracking may occur as a natural characteristic of wood. This is not a factory defect and is not covered under warranty. Wood doors require special finishing and care, both prior to installation and during service. Failure to follow the finishing and care instructions will void the warranty. Within two (2) days after receipt of door and prior to installation, the door sections must be painted or sealed on all six (6) sides of each section with exterior grade primer and paint or exterior grade stain and sealer. Damage caused by exposure to weather prior to finishing is excluded from this warranty. Damage caused by not allowing proper drying time or proper separation from contact between sections before drying is excluded from this warranty. After installation, it is the owner's obligation to periodically inspect the door finish. Damage caused by failure to refinish installed door is excluded from this warranty. Detailed information for finishing and care is available on [www.amarr.com](http://www.amarr.com). No warranty of paint or stain compatibility is made or implied.