



See Reverse Side for More Information

Limited Warranty for Residential Doors
General Information

Amarr Garage Doors warrants to the original purchaser that Amarr will repair or replace certain sections for the period specified on the reverse of this form from the date of purchase. These warranties extend to normal usage, when the door has been installed and maintained in accordance with manufacturer's instructions.

These warranties are for single-family residential installations of complete Amarr Garage Doors (sections and hardware). They do not apply to commercial, industrial, or non-residential uses. For residential condominium or similar multi-family housing, the rust through warranty will extend from the date of purchase by the original purchaser for the time period specified on the reverse of this form.

These warranties extend to normal usage when the door has been installed and maintained in accordance with manufacturer's instructions. The warranties do not apply to any damage or deterioration caused by abuse or misuse, failure to provide reasonable and necessary maintenance as defined by manufacturer's maintenance and installation instructions, improper installation or handling, acts of God, fire, hail, flood, failure of paint applied after manufacture and distribution, alterations and/or additions to door or atmospheric conditions, including, but not limited to: (1) areas subject to excessive salt atmosphere, (2) areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement dust, animal waste, or foreign substances, and (3) areas subject to water runoff from lead, copper, or galvanic metal flashing.

STEEL DOORS ONLY

We recommend that you wash your Amarr door (just as you wash your car) to help protect the finish at least one (1) time per year, once a month in salt air climates, with a mild solution of five (5) gallons of warm water and one (1) cup of common household detergent, such as Tide™.

This door is pre-painted with a factory-applied finish, but the door will accept a wide variety of commercially available latex exterior house paints, when applied in accordance with the paint manufacturer's recommendations. However, no warranty of paint compatibility is made or implied. DO NOT USE OIL BASED PAINT.

If an Amarr steel garage door is located less than 1.25 miles from salt atmospheres, the limited warranties for paint finish color change and chalking are only covered for one (1) year and the film integrity of the paint finish is not covered. Film integrity includes the cracking, checking or peeling of the paint finish that is apparent upon ordinary outdoor visual observation.

If within the applicable warranty period, the sections or hardware warranted are found to be defective upon inspection by authorized Amarr personnel, Amarr agrees to repair, repaint, or replace, at Amarr's option, the defective door sections or hardware. Proof of purchase is required. Any charges for freight, removal, or installation shall be the responsibility of the original purchaser. REPAIR OR REPLACEMENT OF SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL AMARR BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province. To make a claim under this warranty, contact us immediately in writing at the address listed below. Upon receiving the claim, Amarr may, at its discretion, instruct the purchaser to return the specified door section or part(s) thereof to the nearest Amarr facility, shipping prepaid.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. (Note: Some states restrict such limitations; so this limitation may not apply to you).

KEEP THIS DOCUMENT FOR YOUR RECORDS - DO NOT REMIT

Amarr Garage Doors
P.O. Box 288
Winston-Salem, NC 27102-0288

Name of Installation Company \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Purchase \_\_\_\_\_

# AMARR LIMITED WARRANTY

See Reverse Side for  
More Information

## Limited Lifetime Warranty Stratford 3000, Heritage 1000/2000/3000, Classica™ 1000/2000/3000 and Olympus

If your Stratford 3000, Heritage 1000, Heritage 2000, Heritage 3000, Classica 1000, Classica 2000, Classica 3000 or Olympus door sections rust through because of the paint finish cracking, checking, or peeling, we will repair or replace those sections for as long as the original owner owns the door. Chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. For residential condominium or similar multi-family housing, the rust through warranty will extend for a period of ten (10) years from the date of purchase by the original owner.

For the Heritage 3000 or Classica 3000, if any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, we will repair or replace it for as long as the original purchaser owns the door. For Heritage 3000, the lifetime hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 12", 15", 20", or 32" radius track. For Classica 3000, the lifetime hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 15", 20" or 32" radius track.

For the Heritage 2000 or Classica 2000, if any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, we will repair or replace it for five (5) years from the date of purchase. The five-year hardware warranty for Heritage 2000 applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 12", 15", 20", or 32" radius track. For Classica 2000, the five-year hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 15", 20" or 32" radius track.

For the Stratford 3000, Heritage 1000, Olympus or Classica 1000, if any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, we will repair or replace it for (3) three years from the date of purchase. The three-year hardware warranty for Stratford 3000, Heritage 1000 and Olympus applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 12", 15", 20", or 32" radius track. The three-year hardware warranty for Classica 1000 applies to standard lift and low headroom applications only (not to hi-lift and vertical lift) and only when utilizing 15", 20", or 32" radius track.

## 25-Year Limited Warranty Stratford 2000 and Oak Summit 2000

If your Stratford 2000 or Oak Summit 2000 door sections rust through because of the paint finish cracking, checking, or peeling, we will repair or replace those sections for a period of twenty-five (25) years from the date of purchase to the original purchaser. Chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. For residential condominium or similar multi-family housing, the rust through warranty will extend for a period of five (5) years from the date of purchase by the original owner.

For the Stratford 2000 or Oak Summit 2000, if any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, we will repair or replace it for two (2) years from the date of purchase. The two-year hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 12", 15", 20", or 32" radius track.

## 15-Year Limited Warranty Stratford 1000 and Oak Summit 1000

If your Stratford 1000 or Oak Summit 1000 door sections rust through because of the paint finish cracking, checking, or peeling, we will repair or replace those sections for a period of fifteen (15) years from the date of purchase to the original purchaser. Chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. For residential condominium or similar multi-family housing, the rust through warranty will extend for a period of five (5) years from the date of purchase by the original owner.

If any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, we will repair or replace it for (1) one year from the date of purchase. The one-year hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 12", 15", 20", or 32" radius track.

## 1-Year Limited Warranty Wood Custom Carriage House Doors and Wood Doors

For a period of one year from the date of purchase, Amarr will repair or replace any sections that deteriorate due to warping, splitting, rotting, or cracking, as verified by Amarr personnel upon inspection. The one (1) year door warranty will be valid only if the door is painted or stained in accordance with the following instructions: the outside and inside plus all edges must be stained or primed within two (2) weeks of receiving the door. However, no warranty of paint or stain compatibility is made or implied. Detailed information for staining or painting is available on [www.amarr.com](http://www.amarr.com).

For Custom Carriage House Doors, if any part or hardware, excluding glass, frames and inserts, is defective in material or workmanship, Amarr will repair or replace it for three (3) years from the date of purchase of your garage door (excludes decorative hardware). The three-year hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 15", 20" or 32" radius track.

For Wood Doors, if any part or hardware, excluding glass, frames and inserts, is defective in material or workmanship, Amarr will repair or replace it for one (1) year from the date of purchase of your garage door (excludes decorative hardware). The one-year hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift) and only when utilizing 12", 15", 20", or 32" radius track.